

March 30, 2020

Hon. Robin Morrison, Chairman
c/o Ectory Lawless
Tennessee Public Utilities Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

VIA EMAIL to tpuc.docketroom@tn.gov

RE: Initial Public Information Filing Related to Measures Taken During the Coronavirus
COVID-19 Public Health Emergency

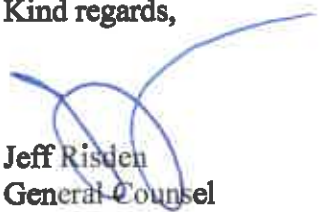
Dear Chairman Morrison,

Tennessee Wastewater Systems, Inc. provides the following information regarding steps taken by the utility to ensure safe and reliable service to its customers:

- * All operational and maintenance functions continue as normal and without interruption.
- * TWSI is reconnecting previously disconnected customers this week (2 in total).

TWSI continues to monitor developments with this crisis and will take additional actions as deemed necessary to ensure continuity of service as well as the health, safety, and welfare of its employees and customers.

Kind regards,



Jeff Riden
General Counsel